

Find the **City of Mountain View's Recycling Resource**, and the **Recreation Guide** inside this issue of

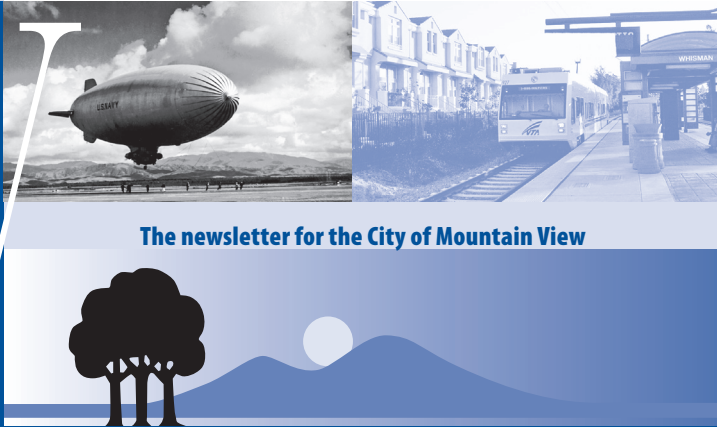
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THE VIEW

WINTER 2011-12 • VOL. 19, NO. 2



The newsletter for the City of Mountain View



COMMUNITY HIGHLIGHTS

Don't miss these annual community events this Winter:

- **Community Holiday Tree Lighting** – Monday, December 5, 5:30 – 7:30 p.m., 500 Castro Street.
- **Rengstorff Holiday Open House** – Tuesday, December 6, 7:00 - 9:00 p.m., Rengstorff House, 3070 N. Shoreline Boulevard.
- **Cops That Care Toy Distribution Event** – Saturday, December 17, 9:00 a.m. – 7:00 p.m., 1000 Villa Street.
- **Arbor Day Celebration** – Saturday, March 10, 11:00 a.m. – 1:00 p.m., Pioneer Park.

GENERAL PLAN UPDATE

The City continues work on updating the General Plan, a long-range policy document that will be used to guide future planning and development in Mountain View. The Environmental Planning Commission (EPC) is currently reviewing and refining the Draft General Plan, including policies and graphic materials. To date, more than seventy public meetings have helped inform the development of the document. The Draft General Plan will be available for further public comment at EPC meetings this December and January. Specific EPC meeting dates, times and locations are posted on the City's website at www.mountainview.gov.



Two other important related documents, the Draft General Plan Environmental Impact Report (EIR) and the Greenhouse Gas Reduction Program (GGRP), will also be available for public comment in 2012. The EIR will evaluate any significant environmental impacts resulting from the Draft General Plan and will recommend measures to mitigate them. The primary purpose of the GGRP is to mitigate greenhouse gas emission impacts resulting from General Plan growth.

The EPC will forward a recommendation on all three documents to the City Council for consideration in Spring 2012. For more information, contact the Community Development Department at (650) 903-6306 or visit www.mountainview2030.com.



MESSAGE FROM THE CITY MANAGER

I am honored to serve as your new City Manager and I want to thank the community for such a warm welcome. I strongly support the City's Organizational Values to "provide exceptional service, act with integrity, and treat others with respect." Working with the City Council, staff and community, I am committed to building on the tradition of excellence in Mountain View.

While I have lived and worked in the region for almost 20 years, I now can see first-hand what a special city this is. Since I began in late July, I have continuously been impressed with the quality of services, the professionalism of staff, and the active involvement of the community.

In the past few months, I have attempted to meet with a broad range of residents as well as business, education, and non-profit leaders. This outreach has been invaluable to me in better understanding the diversity and intricacy of the community. Mountain View's ability to keep traditions of the past with openness to change and innovation is truly unique.

I have come to summarize my early impressions of the community by what I call "The Three C's":

- Connected
- Collaborative
- Caring

We are clearly a City with many perspectives and ideas, but I have been amazed at how well everyone works together to support each other for the good of our community. It is a pleasure to be part of such an organization!

In this edition of The View, you will read about some of the many projects and programs underway in the City. There is a lot happening as we strive to meet the challenges of today and build on opportunities for our community's bright future. I hope this newsletter keeps you informed on important topics in Mountain View. I encourage you to visit our website at www.mountainview.gov for more information on the broad range of City services, projects and programs.

I wish everyone who lives, works and plays in Mountain View a happy, healthy, and safe holiday season and all the best for the New Year!

Daniel H. Rich



ANNUAL TREE LIGHTING DECEMBER 5

Celebrate the holidays with friends and family at the Mountain View Tree Lighting Celebration on Monday, December 5 from 5:30 p.m. to 7:30 p.m. at Civic Center Plaza, 500 Castro Street.

Enjoy live holiday music, refreshments, crafts and the arrival of Santa Claus. Children may have their picture taken with Santa at the free event. Visitors are encouraged to bring a can of food to help build a "giving tree" to benefit the Community Services Agency. For more information, call the Community Services Department at (650) 903-6331.

TOYS NEEDED FOR HOLIDAYS

The Police Department will be collecting new, unopened toys for Mountain View children of all ages in need this holiday season through the "Cops That Care Program." The toys collected from the community will be distributed to the children at a free, special event on Saturday, December 17 from



9 a.m. to 7:00 p.m. at the Police Department Auditorium located at 1000 Villa Street. The Program is open to all City residents and children who attend school in Mountain View. Children must be under 18 and attend the holiday event with a parent or guardian to receive a gift.

Beginning December 1, those wishing to donate gifts can bring new, unwrapped toys to the Police Department. Cash donations, as well as toys for older children, including gift certificates, are needed. For more information, contact Officer Ron Cooper at (650) 903-6712 or E-mail ron.cooper@mountainview.gov.

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To learn more about
upcoming events in Mountain
View, check the Events Calendar on
Page 7 of this issue of *The View*, go
online to the City's website at www.mountainview.gov, or tune to
cable television KMVT.

For City
Holiday Hours,
see page 7

NEWS FOR YOU

PREVENTION OF SECOND HAND SMOKE EXPOSURE ORDINANCE

The City Council will consider adoption of an ordinance to reduce exposure to second hand smoke in early 2012. Currently, City staff are developing the draft ordinance and gathering input from the community and local businesses. The ordinance would prohibit smoking in publicly accessible outdoor dining areas, including picnic areas located in City parks, as well as create a buffer zone around all no-smoking areas. In addition, new signs would be posted in parks and the downtown area, and new tobacco waste receptacles would be installed at various locations. The ordinance effort is being funded by a grant from Santa Clara County with funds from the American Recovery and Reinvestment Act (ARRA). For more information, contact the City Manager's Office at (650) 903-6301.



CITY RECEIVES EMPLOYEE WELLNESS GRANT

The City has received a grant from YMCA Silicon Valley to fund an Employee Wellness Program, which encourages City employees to stay healthy through exercise, health screening, weight management programs and education classes. In addition, the City will launch a pilot program in which local fresh produce will be delivered to subscribing employees at work to encourage healthy eating habits. The City is collaborating with health care providers and the County Health Department in this effort to promote healthy lifestyles and contribute to containing health care costs. For more information, contact the City Manager's Office at (650) 903-6301.



ANNUAL MAYOR'S YOUTH CONFERENCE

In November, local teens attended the 16th Annual Mayor's Youth Conference at the Mountain View Civic Center. Each year, more than 100 middle and high school students from the Mountain View area are invited by the Mayor to meet with civic leaders as part of an effort to develop future leaders for the community. This year, the students met in small and large groups to explore the theme, 'Setting the Stage for Life'. For more information, call the Youth Resources Manager at (650) 903-6301.



HELP PRESERVE OUR TREES

Mountain View's Heritage Tree Ordinance helps preserve trees in our community. A Heritage Tree is any tree that has a trunk with a circumference of forty-eight inches (48") or more measured at fifty-four inches (54") above natural grade. Multi-branched trees are measured just below the first major trunk fork. Three species, quercus (oak), sequoia (redwood) or cedrus (cedar), are considered "Heritage" if they have a circumference of twelve inches measured at fifty-four inches above natural grade.

Property owners are responsible for maintaining and preserving all Heritage trees. These trees may only be moved or removed with a permit from the City. For a permit or more information, call the Forestry Division at (650) 903-6273 or E-mail parks@mountainview.org.



SHORELINE GOLF LINKS UPDATE

The City is contracting with Touchstone Golf to provide management services for Shoreline Golf Links. Currently, the City manages the golf course. Because of declining revenues and ongoing operational losses, the City Council has chosen to pursue private management of the facility in an effort to reduce operational expenditures and relieve the negative impact the golf course currently has on the General Operating Fund. A final operational agreement should be complete this Winter, with Touchstone expected to take over in January.

The City will work closely with Touchstone Golf to ensure that golf course users continue to receive great service, and that it is a seamless transition.



SIGN UP FOR EMERGENCY NOTIFICATION

Last year, Santa Clara County began implementation of a new Alert and Warning Call Out System that enables officials to notify residents of large-scale emergencies, such as earthquakes, fires, crimes, hazardous material spills and infectious diseases by calling their landline and cell phone and sending text messages and E-mail.

Currently, the County has the landline number for most County residents in its database. In order to make the system more effective, the County is asking residents to register their cell phone numbers and E-mail addresses, and to check to see if their landline is listed by going to www.alertscc.com. For more information about the new system, call the Office of Emergency Services at (650) 903-6825.

2011 MAYOR'S RECOGNITION AWARDS

The City recognized two individuals and three local organizations in November as part of Mountain View's Mayor's Recognition Awards. This new streamlined award recognizes members of the community who have displayed extraordinary qualities of leadership, volunteerism and community involvement. This year's winners are:



- Sabina Kashi — Exceptional Volunteerism Award
- Roy Hayter — Leadership & Commitment to the Betterment of Mountain View Award



- Mountain View Sister City Affiliation — Ambassadors for the City of Mountain View Award
- Quota International of Mountain View/Los Altos — Commitment to Community Service Award
- Kiwanis Club of Mountain View — Community Builder Award

The View is published three times a year (March, September and December) by the City of Mountain View. **The View** is delivered by bulk mail to every residential address and many businesses in Mountain View.

Mountain View City Council

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Vice Mayor: R. Michael Kasperzak, Jr.

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City Website

www.mountainview.gov
The View is available on the City's website.

Extra Copies

A limited supply of extra copies of **The View** is available at City Hall, 500 Castro Street, the Mountain View Public Library, 585 Franklin Street, and the Community Center, 201 South Rengstorff Avenue.

The View is printed on 40 percent recycled paper. ♻️

City Mission Statement

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.

AFFORDABLE FAMILY HOUSING UNDER CONSTRUCTION



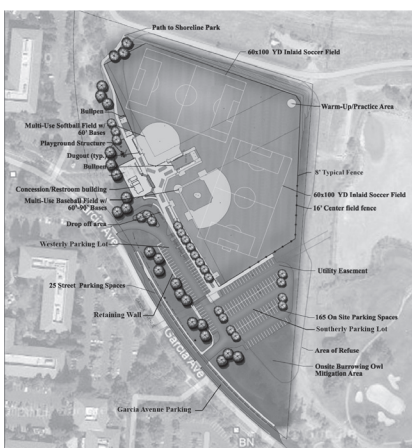
Construction is underway on a 51-unit affordable rental housing development in downtown Mountain View. The project is being constructed on the 1.03-acre City-owned property at the southeast corner of West Evelyn Avenue and Franklin Street (135 Franklin Street). ROEM Development Corporation, the project developer, anticipates that construction will take 16-18 months and should be completed by April 2013.



The 51 rental units will range from one to three bedrooms and will be affordable to households earning 30% to 50% of the Area Median Income (\$31,000 to \$52,000 annual income for a family of 4). Families who have qualified incomes and live or work in Mountain View will be given preference in renting units. The rental application process will start in late Fall 2012 and will be widely advertised. For additional information, contact the Community Development Department at (650) 903-6379.

SHORELINE SPORTS FIELDS

The City Council has approved the Conceptual Plan and environmental documents for the Shoreline Sports Field located in the southwest corner of Shoreline at



Mountain View. The new complex will provide multipurpose synthetic turf fields for soccer and baseball/softball, as well as a concessions building and parking. A portion of the site will be set

aside for wildlife habitat. For more information, contact the Public Works Department at (650) 903-6311.

PERMANENTE CREEK TRAIL



Construction continues on a project to extend the Permanente Creek Trail from its current terminus on the north (Bay) side of Highway 101 to the south side of Old Middlefield Way. The project includes constructing a pedestrian/bicycle crossing over Highway 101 and a tunnel under Old Middlefield Way. The project is expected to be complete in early 2012. Construction will cause occasional traffic delays on Old Middlefield Way and Highway 101. For more information, visit www.mountainview.gov or call the Public Works Department at (650) 903-6311.

FIRE STATION NO. 5

Construction on the new Fire Station 5 at the corner of North Shoreline Boulevard and Crittenden Lane is completed and will be dedicated on December 15 at 3:00 p.m. The new 10,000 sq. ft. building will replace the temporary station that has been housed in modular buildings on the site since 1999. The new station will feature a traditional brick exterior.

The building is designed to meet the U.S. Green Building Council's Leadership in Environmental and Energy Design (LEED) Silver standard, which requires water and energy conservation measures, storm water treatment and other sustainable features. For additional information, contact the Public Works Department at (650) 903-6311.



EMERGENCY OPERATIONS CENTER UPGRADE



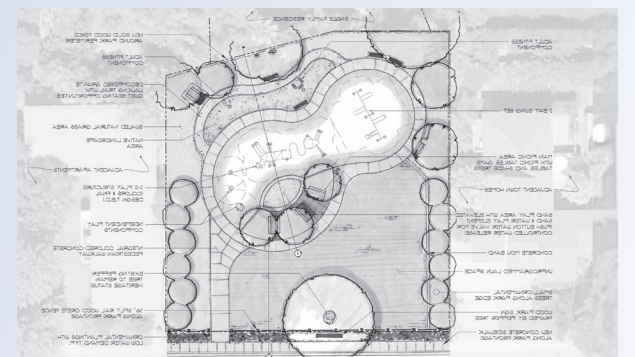
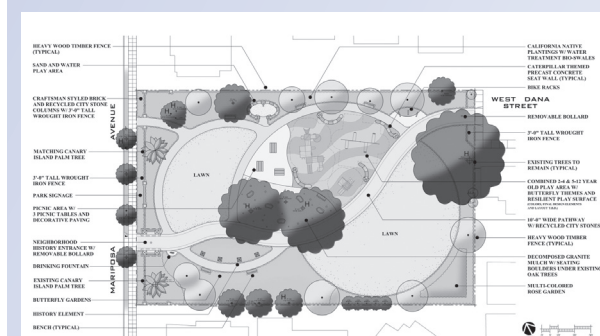
The City has been implementing a number of upgrades to the City's Emergency Operations Center (EOC), which is the central command and control facility used for disaster management. Improvements to the facility include new computers and servers, Web EOC, an application to help manage the EOC, WiFi and enhanced Internet access, Geographic Information Systems (GIS) mapping, and E-mail and display systems.

The City recently conducted an emergency exercise on Tuesday, November 29 in the upgraded EOC. The exercise included a practice-response to a large earthquake on the San Andreas Fault. The successful exercise provided City staff an opportunity to use the new EOC equipment and practice their roles and responsibilities during the simulated emergency. For more information, contact the Office of Emergency Services at (650) 903-6825.

PARKS UNDER CONSTRUCTION

The City is currently constructing two new parks, small parcels of land designed to provide play, picnic areas and green space to residential neighborhoods.

Mariposa Park: Construction on a 0.6 acre site, located on Mariposa Avenue between Villa Street and California Street, began in late September 2011 and should be completed by Spring 2012, weather permitting.



Del Medio Park: Construction is complete on a 0.35-acre site located on Del Medio Avenue between Miller Avenue and California Street. Del Medio Park was dedicated by City Council on Sunday, November 20, and the park is now open for play. For more information, contact the Public Works Department at (650) 903-6311.

PRIVATE DEVELOPMENT PROJECTS

The City is continuing to work with private developers on the following projects.

369 N. Whisman Road: The City Council approved two new office buildings and two parking structures at the 369 N. Whisman Road office campus. The new office buildings total 181,000 sq. ft. As part of the project, improved pedestrian and bicycle access will be provided between Whisman Road and Ellis Street.

445 Calderon Road: This September, the City Council approved a 19-unit co-housing project and the on-site

relocation and restoration of a historic house.

100 Mayfield Avenue: The City Council has approved the final architectural design of the Mayfield project. The project will have 258 units, 3.6 acres of public parkland and a pedestrian/bicycle tunnel under Central Expressway. Demolition could begin in Winter 2011.

For more information on these projects, call the Community Development Department at (650) 903-6306.



You can register
for Recreation classes
on-line by visiting [http://
online.activenetwork.com/
mvrecreation](http://online.activenetwork.com/mvrecreation).



in Mountain View

FREE HOME ENERGY ASSESSMENTS

Lower your energy bills by registering for Energy Upgrade Mountain View (EUMV), a free program available to owners and renters of single-family homes, apartments, townhouses, condominiums and mobile homes. EUMV helps residents identify no- and low-cost ways to save energy and track savings over time. Participants receive a free Home Energy Profile based on their actual energy usage, and recommendations identifying ways to save energy and money. For more information about EUMV and to register, visit www.EnergyUpgradeMV.org.

WATER CONSERVATION REBATES

The City, in partnership with the Santa Clara Valley Water District, offers rebates to residents for improving the water-efficiency of their home and landscape. Replace your old toilet with a high efficiency model, and receive a rebate of up to \$125. Water customers who purchase high-efficiency washing machines may be eligible for a \$125 rebate. Rebates are also available for converting residential landscape to low-water use plants and for purchasing water-efficient irrigation equipment. For more information, call (408) 265-2607 ext. 2554.

FREE WATER-WISE HOUSE CALLS

The City offers free Water-Wise House Calls by a trained technician to assess and improve your home's water-use efficiency. The assessment includes checking for leaks, measuring faucet and showerhead flow rates and providing water-saving retrofits, if requested. Also, the technician can evaluate the efficiency of your irrigation system and provide a personalized irrigation schedule. You will also receive information on conservation programs for which your home is eligible. For more information and to make an appointment, call (800) 548-1882.



GREEN GARDEN SHOWCASE

Share and explore sustainable landscapes in Mountain View through the City's Green Garden Showcase. To see photos of the sustainable landscapes your neighbors have nurtured or to nominate your own garden for the showcase, call (650) 903-6216 or visit www.gardenshowcase.mountainview.gov.

Trash and Recycling Collection Services Customer Surveys

Learn about the results of recent customer surveys in
The Resource newsletter inside this issue of
The View!

WINTER SAFETY AND FLOOD PROTECTION TIPS



Twelve percent of the City of Mountain View is located within special flood hazard areas. Flooding in these areas is caused by tidal flooding from the Bay and flooding from Permanente Creek. Below are suggestions for things you can do to protect yourself and your property in the event of flooding.

FLOOD SAFETY

- Do not walk through flowing waters.
- Do not drive through a flooded area.
- Do not drive around road barriers; the road or bridge may be washed out.
- Stay away from power lines and electrical wires.
- Have your electricity turned off by the Power Company. Do not use appliances or motors that have become wet unless they have been taken apart, cleaned and dried.
- Look before you step. Floors and stairs that have been covered with mud can be very slippery.
- Be alert for gas leaks. Use a flashlight to inspect for damage. Do not smoke or use candles, lanterns or open flames unless you know the gas has been turned off and the area has been ventilated.
- Tune to radio stations KCBS (740AM) or KSJO (92.3FM) for emergency information, traffic updates and instructions.

FLOOD INSURANCE

Standard homeowner's insurance policies do not cover losses due to floods. However, the City is a participant in the National Flood Insurance Program, which makes it possible for property owners to obtain Federally-backed flood insurance. This insurance is available to any owner of insurable property (a building or its contents). Tenants may also insure their personal property against flood loss.

By participating in the National Flood Insurance Program Community Rating System, the City earns a 10 percent discount on insurance rates for the community by exceeding minimum standards for flood risk reduction. This discount applies to National Flood Insurance policies issued or renewed. The actual cost of insurance will vary depending upon the amount of coverage and degree of flood hazard. In certain instances, such as the purchase of a new home with a Federally-backed mortgage, National Flood Insurance is required. Even if flood insurance is not required or you live in a moderate-to-low risk area, the risk of flooding is still very real. The Federal Emergency Management Agency (FEMA) recommends residents purchase flood insurance. Preferred rate policies start at \$110 per year.

FLOOD MAP INFORMATION

Upon request, the City will provide the public, lending institutions, real estate agents and insurance agents with certain flood map information. Call (650) 903-6311 during normal business hours, visit the Public Works Department at City Hall or access the City's website at www.mountainview.gov and click on Ask

Mountain View for the following information:

- Classification of whether a property is in or out of the Special Flood Hazard Area.
- Additional flood insurance data for a site, such as the Flood Insurance Rate Map zone, base flood elevation, or depth.
- A handout on flood insurance purchase requirements.

You can find out your flood risk online at Floodsmart.gov. This site provides relative risks, links to flood risk maps and other flood insurance community resources.

FLOOD PROTECTION TIPS

There are various actions that can be taken to flood proof structures. Electrical panel boxes, furnaces, water heaters and washer/dryers should be elevated or relocated to a location less likely to be flooded. Basement floor drains and interior and exterior backwater valves can be installed, and interior flood walls can be placed around utilities. If flooding is likely, and time permits, move essential items and furniture to the upper floors of your home. Keep materials like sandbags, plywood, plastic sheeting, and lumber handy for emergency waterproofing. This action will help minimize the amount of damage caused by flood waters.

PREPARING FOR THE WINTER STORM SEASON

Winter storms cause power outages, flooding and traffic hazards. The City encourages residents to plan ahead for the possibility of storms this winter by taking the following precautions early.

Remove Fallen Leaves

Help prevent street flooding and sewer clogs by removing leaves.

- Place leaves in your yard trimmings toter for pick-up. If one toter is not sufficient, a second toter can be ordered by calling Recology™ at (650) 967-3034.
- Compost leaves and other plant debris. You can obtain information about composting and composting workshops by contacting the City's Solid Waste Program at (650) 903-6311.
- Layer leaves in the roadway for pick-up by the street sweeper on scheduled sweeping days. Layers must be less than 3 inches deep and 3 feet wide. Leaves left in piles in the roadway will not be picked-up.

Obtain Sandbags When Necessary

Sand and sandbags are available at no charge to Mountain View residents at the City's Municipal Operations Center, 231 North Whisman Road. Bring a shovel to fill the sandbags.

Report Flooding or Standing Water

Call the Public Services Division at (650) 903-6329 to report

flooding or standing water during normal business hours. After hours or on weekends, call the City's Emergency Communications Center at (650) 903-6395.

During a storm, do not walk or drive past barricades or road signs warning of flooded areas and avoid walking or driving through standing or running water.

Report Downed Trees and Tree Limbs

Report downed trees and tree limbs during normal business hours by calling the Forestry and Roadway Landscape Division at (650) 903-6273. After hours or on weekends, call the City's Emergency Communications Center at (650) 903-6395.

Do Not Touch Downed Power Lines

Assume all downed power lines are dangerous and call both 911 and PG&E at (800) 743-5000 immediately. Stay tuned to your local radio station for power outage updates.

Prepare At Home

Keep an emergency kit on hand with a battery-powered or hand crank radio, flashlights, fresh batteries and a first aid kit. Check to see that your first-aid kit is well stocked and medications have not expired.

Stock a supply of easy to open, prepared food, a can opener, bottled water and pet food in case of a power outage. Keep extra blankets and warm clothes in a safe, dry place in case your heat goes off.

If you use an electric generator, be sure it is installed properly, then call PG&E to let them know you have one. Improperly installed generators put property and the lives of utility workers in the area at risk.

For more information about how to prepare for the winter storm season, call the Public Services Division at (650) 903-6329.

Fireplace Burning—Safety Tips

To ensure cleaner air, experts recommend minimizing fireplace use. If you do light a fire, follow these guidelines provided by the Bay Area Air Quality Management District (BAAQMD):

- Burn a mix of softwoods, hardwoods and pressed logs.
- Burn only seasoned firewood. Firewood should dry 6 to 12 months minimum after splitting.
- Do not burn garbage, plastics, rubber, waste solvents, paint, oil, painted or treated wood, particleboard, plywood, saltwater driftwood, coal, charcoal briquettes, glossy or colored paper.
- Build a small hot fire and let it burn out completely before bedtime. Burning overnight is a major fire hazard and pollutes all night.

For a copy of the *Woodburning Handbook*, with detailed information about how to burn safely and heat with wood, visit www.arb.ca.gov/CAP/handbooks/handbooks.htm.

Check out the Recreation Guide inside this issue of *the View* to register for Winter classes and activities.

ARTS AND CULTURAL HIGHLIGHTS



HOLIDAY EVENTS AT THE CENTER FOR THE PERFORMING ARTS

Holiday magic's in the air at the Mountain View Center for the Performing Arts with a dazzling line up of theatre, dance and music productions. For tickets and information call (650) 903-6000 or visit www.mvcpa.com.

- November 25 – 27
Pacific Theatre Ballet presents
21st Annual Nutcracker
- December 2 – 4
Western Ballet presents
The Nutcracker
- December 3
New Arts Alliance presents
Nonsense, Art, Music & Dance
- December 7 - 11
Smuin Ballet presents
The Christmas Ballet, 2011 Edition
- December 9 & 10
Peninsula Youth Theatre Stories on Stage presents
A Christmas Carol
- December 12
Schola Cantorum presents
Messiah Sing 2011
- December 16
Oakland Interfaith Gospel Choir presents
Gospel Holiday Concert
- December 17 & 18
Bayer Ballet Company presents
A Winter Fairy Tale

CENTER FOR THE PERFORMING ARTS 20TH ANNIVERSARY

On January 19, 2011, the Mountain View Center for the Performing Arts celebrated 20 years of providing arts and entertainment as one of the Bay Area's premiere performance venues. The Center is the vibrant heart of downtown Mountain View, home of world-class theater, dance, and music along with visual arts exhibits, lectures, and corporate events. Since the facility opened, millions of patrons have experienced thousands of amazing performances on the Center's three stages. Also during the past 20 years, the Center's dedicated volunteers have donated hundreds of thousands of volunteer hours as ushers, art docents, and lobby hosts. Find out about all the upcoming performances and events in *Preview Magazine*. In addition to a print version, *Preview* is now available online at www.mvcpa.com.



RENGSTORFF HOUSE EVENTS



The Rengstorff House, Mountain View's oldest home, is celebrating the holiday season and coming year with a series of events and exhibitions. The house is located at 3070 N. Shoreline Boulevard, Mountain View, within Shoreline at Mountain View.

- November 27 – January 1 – This Old House: Dressed Up in its Holiday Finery – a month-long exhibition of Victorian holiday décor and festivities, presented by the Friends of 'R' House. Tuesdays, Wednesdays and Sundays from 11:00 a.m. to 5:00 p.m.
- December 6 – Holiday Open House – Join in singing Christmas carols while sharing an array of goodies from 7:00 – 9:00 p.m. Free and open to the public.
- January 8 – March 7 – Turn Your Cheek: Silhouettes and the Victorian Era – Includes antique and vintage silhouettes, as well as current images created by the Greater Bay Area Costumer's Guild and 5th grade students from the Art4Schools program of the Community School of Music and Arts.
- January 12 – Opening Reception for the Silhouette exhibit from 6:00 p.m. – 8:00 p.m., including tips for creating a silhouette profile at home, and a brief lecture beginning at 7:00 p.m. on the history of silhouettes by Rengstorff House docent and historian Jen Roger.

For additional information about Friends of 'R' House events, please visit www.r-house.org.

Rengstorff House is also available for weddings and social events. For more information, call (650) 903-6392.



RENGSTORFF HOLIDAY OPEN HOUSE

Enjoy caroling, holiday treats, and Victorian decorations at Mountain View's historic Rengstorff House, 3070 N. Shoreline Boulevard, from 7:00 - 9:00 p.m. on December 6. This is a free event. For more information, call (650) 903-6392.

LIBRARY NEWS

The Mountain View Public Library offers a wide range of programs and services for patrons of all ages. For more information on any of the following, call the Mountain View Library at (650) 903-6337.

Free Reading Programs for Youngsters

Winter programs begin the week of January 17th and continue through the week of February 27th. Mountain View resident registration begins at 10:15 a.m. on January 4th, either in person or online at www.mountainview.gov. Open registration begins at 10:15 a.m. on January 5th.



- Mother Goose & More (newborns – 2 yrs): Fridays. 10:15-10:45 a.m. or 11:15-11:45 a.m.
- Young 2's (2 – 2 ½ yrs): Thursdays 10:15-10:45 a.m.
- Terrific 2's (2 ½ – 3 yrs): Thursdays 11:15-11:45 a.m.
- Stories Plus (children entering kindergarten in 2013): Wednesdays 10:15-11:15 a.m.
- Reading Readiness (children entering kindergarten in 2012): Tuesdays 10:15-11:30 a.m.

Free Online Language Instruction

You can get free online instruction in a variety of different languages including French, Italian, Spanish, Russian, Chinese, and Hawaiian at the Library through a new program called "Mango Languages." Basic and intermediate lessons are available and include audio from native speakers. For more information, visit <http://tinyurl.com/mvplmango>.

Free Online Courses

The Library provides access to online learning modules for all ages through Learning Express, offering classes in everything from software to test preparation. Software tutorials include Office 2010, PowerPoint, Windows 7, and Mac OS 7. In addition, there are reading, math and writing skills for elementary, middle school and high school students. Also, you can prepare for tests such as ACT, SAT, AP, TOEFL, GED, GMAT, GRE, LSAT, Citizenship and MCAT. Or, get job help, including job search skills and resume and cover letter writing. For more information, visit <http://tinyurl.com/mvpllearn>.

Silicon Valley Reads

Silicon Valley Reads is designed to promote reading and literacy, broaden the exposure to and appreciation of good literature, and build community. Public events, most at no cost, are scheduled to spark discussion of the themes of the selected books. There are many opportunities to read and discuss the Silicon Valley Reads books at libraries, bookstores, community organizations, and businesses. The two adult titles selected for this year's SVR program are available in both print and e-book formats. They are *The Butterfly Mosque* by G. William Wilson and *The Muslim Next Door* by Sumbul Ali Karamali. The children's books selected are *It's OK to be Different* by Todd Parr, *One Green Apple* by Eve Bunting, and *My Name is Bilal* by Asma Mobin-Uddin. For more information, visit <http://siliconvalleyreads.org>.

Friends of the Library Book Sale

The next Friends of the Library Book Sale will be February 11 and 12 and will feature more than 5,000 books, DVDs, CDs, videos and games. For information, visit www.mvlibraryfriends.org.



CONNECTING WITH YOUR COMMUNITY

VOLUNTEER SERVICES –
KEEPING CITIZENS CONNECTED
KEEPS COMMUNITIES
STRONG!

VOLUNTEER SERVICES PROGRAM – CONNECTING WITH YOUR COMMUNITY!

The City of Mountain View's Volunteer Services Program gives you the opportunity to turn your special talents and abilities into positive action. For more information, call Tyler Phillips, Coordinator of Volunteer Services, at (650) 903-6607 or go to the City website at www.mountainview.gov to download a volunteer application.

CURRENT VOLUNTEER OPPORTUNITIES

Center for Performing Arts – Ushers – Volunteers are needed to assist patrons at scheduled performances. The next usher training will be held March 12th and March 19th, from 7:00 p.m. to 9:30 p.m. at the Center. Please pre-register at Liz@mvcpa.com. Volunteers must attend both sessions.

Center for the Performing Arts – Lobby Hosts – Volunteers are needed to open the lobby from 12:00 noon to 1:00 p.m. on Monday, Wednesday and Friday for public viewing of the lobby artwork. For more information, contact Liz Nelson at (650) 903-6568 or E-mail Liz@mvcpa.com.

Senior Services – Front Desk – Greet and give information to senior visitors. Help is needed Tuesday and Friday mornings. For more information, call (650) 903-6330 or E-mail seniorcenter@mountainview.gov.

Senior Services – Computer Lab – Assist seniors in the technology center. Shifts are available Monday – Friday, 8:30 a.m. – 5:00 p.m. For more information, call Megan Garverick at (650) 903-6448 or E-mail diane.atienza@mountainview.gov.

Senior Services – Wii Gamers – Tech-savvy students are needed to teach seniors how to bowl on the Nintendo Wii Tuesday afternoons. For more information, call the Senior Center at (650) 903-6330 or E-mail: diane.atienza@mountainview.gov.

Deer Hollow Farm – School Year Teaching Docents – Volunteers are needed to teach small groups of elementary school children about the farm and garden, and Native American studies. Training is provided and no experience is necessary. School year classes are held Tuesday, Wednesday and Thursday mornings. Call Deer Hollow Farm for more information at (650) 903-6430 or E-mail dhfarms@mountainview.gov.

Police Services – Home Security Inspection – Volunteers with a background in home construction, home security or related field are needed to help with security inspections. Requires a 4-hour/month commitment with training provided. Fill out an application form at www.mvdpd.gov or call Gina Kaitlen at (650) 903-6749 or E-mail pdvolunteers@mountainview.gov.

Police Services – Field Assistance – Conduct tobacco compliance checks, assist with outreach in our false alarm program, patrol parks, provide information to the public and assist patrol teams with traffic

enforcement and neighborhood canvasses as needed. Requires a 4-hour/month commitment; training provided. Fill out an application form at www.mvdpd.gov or call Gina Kaitlen at (650) 903-6749 or E-mail volunteers@mountainview.gov.

Community Outreach Program – Volunteers who are bilingual in English and Chinese (Cantonese or Mandarin) are needed to assist staff in providing information about City services at various fairs and events. Requires a 2-4 hour weekend commitment with training provided. For more information, contact Blanca Cinco at (650) 903-6145 or E-mail blanca.cinco@mountainview.gov.

Shoreline at Mountain View – The following Volunteer opportunities are currently available:

- **Patrol Rangers** – assist Shoreline at Mountain View and Stevens Creek Trail users by providing



information regarding routes, park facilities, safety and by keeping trails free of litter.

- **Gatehouse Attendants** – greet visitors, monitor activities and educate the public about Shoreline at Mountain View, a 750-acre wildlife and recreation resource area.
- **Environmental Docents** – educate members of the public on the area's unique history, diverse species and baylands ecosystem by providing one-hour docent-led walks.
- **Garden Volunteers** – help maintain the Rengstorff House flowerbeds, provide arranged flowers for the interior of the house and answer visitors' inquiries. Weekday availability preferred.

"I particularly enjoy working with the Library staff during the Mother Goose & More class. I love watching the parents and babies having such a good time!"

~Sandy Nado
Library Volunteer

- **Rengstorff House Docents** – conduct guided tours of the Rengstorff House and lead educational programs exploring Mountain View's early history. Rengstorff House docents may also provide special tours and activities for school/scout groups, senior centers and other special events.
- **Exhibitions Assistants** – provide hands-on support for the installation and removal/storage of artwork and exhibition items at Rengstorff House. They may also collaborate with staff on exhibitions, research and preparation.

For additional information, please E-mail Kristina. Perino at Perino@mountainview.gov or call (650) 903-6073.

If you have an idea, or talent to offer, or want to join our team, call the Volunteer Services Office at (650) 903-6607.



HELP YOUR COMMUNITY IN AN EMERGENCY

Join a Community Emergency Response Team (CERT) by signing up for free training through the City's Office of Emergency Services. CERT team training prepares local residents to help themselves, their families, and neighbors in the event of a disaster. The training covers basic skills that are important to know in a disaster when emergency services may not be available.

CERT members receive training in earthquake awareness, disaster fire suppression techniques, disaster medical operations, first aid/CPR and light search and rescue, as well as team organization and management. Trained emergency personnel, including firefighters and emergency medical services personnel, with an emphasis on hands-on practice, teach all classes.

The CERT program is free to all citizens of Mountain View and those who work at a Mountain View business. The training is provided in English, as well as other languages, including Spanish. For more information and to register, call the Office of Emergency Services at (650) 903-6825. Or use the 'Register Online' link at http://www.mountainview.gov/city_hall/fire/programs_n_services/disaster_preparedness.asp.

For Calendar updates on all meetings and events, visit the City's website at www.mountainview.gov/events or tune into KMTV (cable TV)

CALENDAR OF EVENTS

CALENDAR OF REGULAR COUNCIL, BOARD, COMMITTEE AND COMMISSION MEETINGS*:

Meeting are sometimes added or adjusted—all dates are subject to change. Check out the website, KMTV, or contact the City Clerk's Office at (650) 903-6304 to confirm dates and times. Check out the City's Calendar or the top-right of the City's homepage at www.mountainview.gov—with links for updated meeting dates, times, locations, and documents.

City Council—Regularly meets the second and fourth Tuesday of the month, 6:30 p.m., **CC**.

Library Board—Meets the third Monday of the month, 7:30 p.m., Library Conference Room, Library, 585 Franklin Street.

Environmental Planning Commission—Meets the first and third Wednesday of the month, 7:00 p.m., **CC**.

Human Relations Commission—Meets the first Thursday of the month, 6:30 p.m., **PCR**.

Parks and Recreation Commission—Meets the second Wednesday of the month, 7:00 p.m., Senior Center, 266 Escuela Avenue.

Bicycle/Pedestrian Advisory Committee—Meets bimonthly on the last Wednesday of the month, 6:30 p.m., **PCR**.

Downtown Committee—Meets as needed.

Performing Arts Committee—Meets the third Wednesday of the month, 7:30 p.m., SecondStage, Mountain View Center for the Performing Arts, 500 Castro Street.

Visual Arts Committee—Meets the second Wednesday of the month, 6:00 p.m., **ACR**.

Youth Advisory Committee—Meets the first Monday of the month, 4:30 p.m., Community Center, 201 South Rengstorff Avenue.

Senior Advisory Committee—Meets the third Wednesday of the month, 2:00 p.m. Senior Center, 266 Escuela.

CC—Council Chambers, City Hall, 500 Castro Street

PCR—Plaza Conference Room, City Hall, 500 Castro Street

ACR—Atrium Conference Room, City Hall, 500 Castro Street

*All dates are subject to change. Check the City's Calendar on the top-right of the City's homepage at www.mountainview.gov—with links for updated meeting dates, times, locations, and documents or contact the City Clerk's Office at (650) 903-6304.

DON'T MISS UPCOMING COMMUNITY EVENTS

- **Community Holiday Tree Lighting**—Monday December 5, 5:30 – 7:30 p.m., 500 Castro Street
- **Rengstorff Holiday Open House**—December 6, 7:00 – 9:00 p.m., Rengstorff House, 3070 N. Shoreline Boulevard
- **Cops That Care Toy Distribution Event**—Saturday, December 17, 9:00 a.m. – 7 p.m., 1000 Villa Street
- **Arbor Day Celebration**—Saturday, March 10, 11:00 a.m. – 1:00 p.m., in Pioneer Park

ASK MOUNTAIN VIEW

You can send City staff questions, concerns and compliments 24-hours-a-day, 7-days-a-week through the *Ask Mountain View* feature on the City website at www.mountainview.gov. Just click *Ask Mountain View* for a list of topic area designations, so that questions can be routed to the correct City department and staff member so you will receive a speedy reply during regular business hours.

From tree issues to street repair, from recreation programs to building licenses, *Ask Mountain View* can help you find the information you're looking for and the staff member who can help.



Household Hazardous Waste Drop Off Events

Saturday, December 17 in San Jose

For additional events beginning in January, call (408) 299-7300 or visit www.hhw.org.

Home Composting Workshops

Call (408) 918-4640 or visit www.reducewaste.org to obtain a schedule for free upcoming workshops and to register.

The View newsletter is part of the City's community outreach and information program. Should you have any questions about the latest issue of *The View*, please call (650) 903-6210 or send an E-mail to: kimberly.thomas@mountainview.gov

CELEBRATE ARBOR DAY ON MARCH 10

Mountain View celebrates Arbor Day on Saturday, March 10 in Pioneer Park with a variety of events, including tree planting. The City also plans to make approximately 125 new trees available to individual residents this year for planting on their property. The planting event is part of the City's forestry restoration efforts and the celebration of the State of California's Arbor Day.

Residents who wish to participate in the tree planting must fill out and submit the request form included in this issue of *The View* by 5:00 p.m. on January 27, 2012, and agree to plant and maintain the



tree on their property. If the number of requests for trees exceeds the number of trees available, names will be drawn at random. The City will deliver the tree of choice to eligible residents during the week of March 5.

Residents may choose from five varieties of trees.

- The Red Maple is a deciduous tree that requires full sun, steady watering and will grow to 50 feet with leaves that range from yellow to red in the fall.
- The Fringe Tree is a deciduous tree that requires full sun and moderate watering. It grows to 30 feet and blooms with white lacey flowers and has an attractive purple-blue fruit that attracts birds and wildlife.
- The Brisbane Box is an evergreen tree with inconspicuous flowers that can tolerate some shade, has low watering requirements and grows up to 60 feet high.
- The Washington Hawthorn is a deciduous tree that has prolific small white flowers in late spring and has excellent fall color and shiny red fruit in autumn. It grows to approximately 25 feet high.
- The Chinese Pistache is a deciduous tree that requires full sun, moderate watering, and grows to 60 feet with leaves that turn red, yellow and orange in the Fall.

For more information about Arbor Day activities, call the Forestry and Roadway Landscape Division at (650) 903-6273.

HOLIDAY SCHEDULE ADVISORY

Most City Offices (non-emergency response facilities) will be closed or have modified hours between Saturday, December 24, 2011 and Monday, January 2, 2012. Regular business hours will resume on Tuesday, January 3, 2012.

For recorded information please call (650) 903-6300, or visit online at www.mountainview.gov.

Emergency services will be available throughout the holiday period by calling 911.

CITY OFFICES WILL BE CLOSED ON THE FOLLOWING HOLIDAYS IN 2012:

Monday, January 16 for Martin Luther King Day
Monday, February 20 for Presidents' Day

APPLICATION FOR ARBOR DAY 2012 TREES

Name: _____

Address: _____

Daytime Phone: (____) _____

Tree Planting Address: _____

Type of Tree Requested (refer to list): _____

Planting Location of Arbor Day Tree (examples: southwest corner of backyard, center of front lawn, backyard garden): _____

The undersigned agrees to: (1) accept the tree as requested above, (2) plant the tree as indicated on the application, (3) maintain the tree at own expense (tree planting/care information will be supplied).

Signature of Applicant _____ Date _____

Please complete and return this application by mail before 5:00 p.m. on Friday, January 27, 2012.

Send to:

City of Mountain View, Forestry Division
P.O. Box 7540
Mountain View, CA 94039-7540

(Office Use Only) Date Received: _____